

# IP Voice and Data - Invoice

billing-no-reply@mynetfone.com.au

Sat 15/04/2023 12:34 AM

To:Cooperative Secretary <secretary@dte.coop>;



## Tax Invoice / Statement

IP Voice and Data Pty Ltd  
ABN 45 147 537 871

Mr Gary Laski  
DTE Cooperative  
ABN: 77 380 803 219  
7599 Pretty Pine Road  
MOULAMEIN, NSW 2733  
Australia

**Invoice Number:** 50156614  
**Date Issued:** 15 Apr 2023  
**Invoice Period:** 15 Mar 2023 to 14 Apr 2023  
**Account Number:** 1100000832093

### Account Summary

<b>Opening Balance</b>	\$ 0.00 CR
<b>Call Charge</b>	\$ 0.75 DR
<b>Service Charge</b>	\$ 20.00 DR
<b>Payment</b>	\$ 50.75 CR
<b>Leases and Purchases</b>	\$ 30.00 DR
<b>Closing Balance</b>	\$ 0.00 CR

**Current Charges:** \$ 50.75  
Includes GST of \$ 4.61

For any Invoice enquiries, please [click here](#)

### Payment Options

#### B-PAY

B-PAY payments are an alternative to using credit cards. Payments typically take three business days to appear in your Vonex account. Call your bank, credit union or building society to make this payment from your cheque or savings account via B-PAY.



**Bill Code:** 38299

**Bill Name:** Vonex

**Reference Number:** 1100 0008 3209 36

### Invoice History

Invoice Number	Date Issued	Total Amount
50008622	15/03/2023	\$ 20.00

50090022	15/ 03/ 2023	\$ 20.00
50053843	15/ 02/ 2023	\$ 20.25
50030995	15/ 01/ 2023	\$ 20.00
49961935	15/ 12/ 2022	\$ 20.00
49937299	15/ 11/ 2022	\$ 20.00

### Previous Billing Period

Date	Type	Number	Reference	Status	Amount
14/ 04/ 2023	Credit Card	356779	NA	NA	\$ 50.75

### Equipment Purchases

Name	Serial	description	Amount
Standard ISN Offer	09586194	1 Direct-In-Dial Phone number	\$ 0.00
Standard ISN Offer	09586195	1 Direct-In-Dial Phone number	\$ 0.00

### Lease Charge Details

Name	Number	From Date	To Date	Amount
Annual DID	61390051025	18/ 04/ 2023	18/ 04/ 2024	\$ 30.00

### Vonex VoIP Service Details

**Subscription:** 928043  
**Plan:** Aussie Hero  
**Phone Number:** 09586194

Charge description	From Date	To Date	Amount
Service Bundle Fee	15/ 04/ 2023	15/ 05/ 2023	\$ 20.00

### Outgoing Call Charges

Category	Destination	Calls	Answered Calls	Minutes	ACD	ASR	Charge
<b>Fixed to Mobile</b>		<b>151</b>	<b>119</b>	<b>549.2</b>	<b>4.6</b>	<b>0.8</b>	<b>\$ 0.00</b>
	Australia - Mobile	151	119	549.2	4.6	0.8	\$ 0.00
<b>International</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>0.0</b>	<b>0.0</b>	<b>\$ 0.00</b>
	Intl - Usa	1	0	0	0.0	0.0	\$ 0.00
<b>Special</b>		<b>4</b>	<b>4</b>	<b>4.02</b>	<b>1.0</b>	<b>1.0</b>	<b>\$ 0.75</b>
	Australian 1300	3	3	2.73	0.9	1.0	\$ 0.75
	Australian 1800	1	1	1.28	1.3	1.0	\$ 0.00
<b>National Untimed</b>		<b>97</b>	<b>49</b>	<b>159.13</b>	<b>3.2</b>	<b>0.5</b>	<b>\$ 0.00</b>
	AUSTRALIA - CAPITAL - MELBOURNE	27	13	90.05	6.9	0.5	\$ 0.00
	AUSTRALIA - CAPITAL - PERTH - PINJARRA	1	1	.17	0.2	1.0	\$ 0.00
	AUSTRALIA - REGIONAL - 03	16	0	0	0.0	0.0	\$ 0.00
	AUSTRALIA - REGIONAL - ALBURY	2	2	4.72	2.4	1.0	\$ 0.00

AUSTRALIA - REGIONAL - BENDIGO - KYNETON	9	5	6.78	1.4	0.6	\$ 0.00
AUSTRALIA - REGIONAL - HOBART	3	3	10.93	3.6	1.0	\$ 0.00
AUSTRALIA - REGIONAL - MILDURA	22	17	27.05	1.6	0.8	\$ 0.00
AUSTRALIA - REGIONAL - SHEPPARTON	16	7	18.87	2.7	0.4	\$ 0.00
AUSTRALIA - REGIONAL ? 02	1	1	.57	0.6	1.0	\$ 0.00
<b>Grand Total</b>	<b>253</b>	<b>172</b>	<b>712.35</b>	<b>4.1</b>	<b>0.7</b>	<b>\$ 0.75</b>

## Outgoing Usage Charges

**Subscription:** 928043  
**Plan:** Aussie Hero  
**Phone Number:** 09586194

Category	Calls	Call Minutes	Inc. GST
Fixed to Mobile	119	549	\$ 0.00
Special	4	4	\$ 0.75
National Untimed	49	159	\$ 0.00
<b>TOTAL</b>	<b>172</b>	<b>712</b>	<b>\$ 0.75</b>

## Outgoing Usage Details

**Subscription:** 928043  
**Plan:** Aussie Hero  
**Phone Number:** 09586194

### Locale

Date	Time	Duration	Number	Category	Destination	Amount
15/ 03/ 2023	22:39:26	00:04:55	0434193915	MOB	Mobile	\$ 0.000
16/ 03/ 2023	15:30:38	00:00:47	0411335331	MOB	Mobile	\$ 0.000
16/ 03/ 2023	17:41:21	00:00:03	0411335331	MOB	Mobile	\$ 0.000
16/ 03/ 2023	19:06:20	00:02:13	0434193915	MOB	Mobile	\$ 0.000
16/ 03/ 2023	19:19:52	00:00:22	0458594231	MOB	Mobile	\$ 0.000
17/ 03/ 2023	10:30:28	00:00:05	0411335331	MOB	Mobile	\$ 0.000
17/ 03/ 2023	10:31:02	00:16:21	0458594231	MOB	Mobile	\$ 0.000
17/ 03/ 2023	11:20:43	00:00:04	0411335331	MOB	Mobile	\$ 0.000
17/ 03/ 2023	13:02:17	00:00:04	0411335331	MOB	Mobile	\$ 0.000
17/ 03/ 2023	13:02:43	00:07:25	0458594231	MOB	Mobile	\$ 0.000
17/ 03/ 2023	17:06:25	00:00:05	0418309068	MOB	Mobile	\$ 0.000
17/ 03/ 2023	17:11:49	00:03:34	0413173135	MOB	Mobile	\$ 0.000
17/ 03/ 2023	17:19:23	00:01:54	0413173135	MOB	Mobile	\$ 0.000
17/ 03/ 2023	19:15:53	00:00:04	0411335331	MOB	Mobile	\$ 0.000
17/ 03/ 2023	20:29:27	00:00:33	0448540432	MOB	Mobile	\$ 0.000

18/ 03/ 2023	18:38:35	00:04:31	0412331666	MOB	Mobile	\$ 0.000
18/ 03/ 2023	22:07:37	00:00:03	0400708607	MOB	Mobile	\$ 0.000
24/ 03/ 2023	10:39:43	00:00:29	0350329522	NAT	MILDURA	\$ 0.000
24/ 03/ 2023	10:41:03	00:00:24	0418309068	MOB	Mobile	\$ 0.000
25/ 03/ 2023	14:45:50	00:00:05	0400708607	MOB	Mobile	\$ 0.000
26/ 03/ 2023	15:41:36	00:01:17	0400708607	MOB	Mobile	\$ 0.000
26/ 03/ 2023	21:13:01	00:01:11	0405245228	MOB	Mobile	\$ 0.000
27/ 03/ 2023	09:54:42	00:01:55	611300236344	Special	Australian 1300	\$ 0.250
27/ 03/ 2023	10:44:30	00:00:15	0350234502	NAT	MILDURA	\$ 0.000
27/ 03/ 2023	11:23:53	00:10:29	0434404335	MOB	Mobile	\$ 0.000
27/ 03/ 2023	15:32:53	00:00:04	0400708607	MOB	Mobile	\$ 0.000
27/ 03/ 2023	20:22:13	00:19:42	0432687026	MOB	Mobile	\$ 0.000
27/ 03/ 2023	20:48:16	00:03:23	0403984647	MOB	Mobile	\$ 0.000
27/ 03/ 2023	22:15:49	00:00:03	0419362621	MOB	Mobile	\$ 0.000
27/ 03/ 2023	22:16:40	00:00:03	0419362621	MOB	Mobile	\$ 0.000
28/ 03/ 2023	13:56:03	00:00:49	0409197589	MOB	Mobile	\$ 0.000
28/ 03/ 2023	14:11:32	00:00:06	0409197489	MOB	Mobile	\$ 0.000
28/ 03/ 2023	14:12:53	00:04:03	0425709958	MOB	Mobile	\$ 0.000
28/ 03/ 2023	17:33:44	00:00:59	0344103136	NAT	BENDIGO - KYNETON	\$ 0.000
28/ 03/ 2023	17:36:02	00:02:26	0434404335	MOB	Mobile	\$ 0.000
29/ 03/ 2023	14:17:22	00:00:34	0350321933	NAT	MILDURA	\$ 0.000
29/ 03/ 2023	14:19:19	00:00:11	0350322575	NAT	MILDURA	\$ 0.000
29/ 03/ 2023	14:20:17	00:00:14	0350322575	NAT	MILDURA	\$ 0.000
29/ 03/ 2023	14:27:46	00:00:06	0350322000	NAT	MILDURA	\$ 0.000
29/ 03/ 2023	14:39:36	00:00:08	0350322575	NAT	MILDURA	\$ 0.000
29/ 03/ 2023	14:45:38	00:07:54	0350329222	NAT	MILDURA	\$ 0.000
29/ 03/ 2023	14:54:02	00:04:15	0350367000	NAT	MILDURA	\$ 0.000
29/ 03/ 2023	14:58:47	00:00:27	0350367000	NAT	MILDURA	\$ 0.000
30/ 03/ 2023	08:15:39	00:00:02	0400708607	MOB	Mobile	\$ 0.000
30/ 03/ 2023	20:20:43	00:00:10	0425709957	MOB	Mobile	\$ 0.000
30/ 03/ 2023	20:23:35	00:00:31	0409197589	MOB	Mobile	\$ 0.000
30/ 03/ 2023	20:25:14	00:06:14	0425709958	MOB	Mobile	\$ 0.000
31/ 03/ 2023	11:09:40	00:00:47	0350329076	NAT	MILDURA	\$ 0.000

31/ 03/ 2023	11:19:46	00:00:29	0350329076	NAT	MILDURA	\$ 0.000
31/ 03/ 2023	14:11:07	00:00:35	0425759564	MOB	Mobile	\$ 0.000
31/ 03/ 2023	14:14:11	00:00:12	0409197589	MOB	Mobile	\$ 0.000
31/ 03/ 2023	14:35:24	00:00:04	0409197589	MOB	Mobile	\$ 0.000
31/ 03/ 2023	17:37:40	00:00:01	0400708607	MOB	Mobile	\$ 0.000
31/ 03/ 2023	18:42:42	00:00:43	0425736075	MOB	Mobile	\$ 0.000
31/ 03/ 2023	19:27:48	00:00:27	0409197589	MOB	Mobile	\$ 0.000
31/ 03/ 2023	19:29:02	00:06:17	0393069338	NAT	MELBOURNE	\$ 0.000
31/ 03/ 2023	19:36:29	00:11:31	0425709958	MOB	Mobile	\$ 0.000
01/ 04/ 2023	11:03:26	00:00:01	0458594231	MOB	Mobile	\$ 0.000
01/ 04/ 2023	11:06:20	00:00:37	0428324886	MOB	Mobile	\$ 0.000
01/ 04/ 2023	15:41:01	00:01:00	0412797155	MOB	Mobile	\$ 0.000
01/ 04/ 2023	19:30:41	00:12:58	0407303169	MOB	Mobile	\$ 0.000
01/ 04/ 2023	22:16:08	00:10:34	0412331666	MOB	Mobile	\$ 0.000
02/ 04/ 2023	11:30:39	00:00:43	0416655739	MOB	Mobile	\$ 0.000
02/ 04/ 2023	11:51:09	00:00:08	0412335710	MOB	Mobile	\$ 0.000
02/ 04/ 2023	14:20:01	00:02:41	0458594231	MOB	Mobile	\$ 0.000
02/ 04/ 2023	14:37:59	00:01:47	0418580844	MOB	Mobile	\$ 0.000
02/ 04/ 2023	14:50:58	00:03:26	0405783841	MOB	Mobile	\$ 0.000
03/ 04/ 2023	14:27:42	00:00:27	0413173135	MOB	Mobile	\$ 0.000
03/ 04/ 2023	14:29:20	00:07:02	0413173135	MOB	Mobile	\$ 0.000
03/ 04/ 2023	15:21:25	00:00:02	0458594231	MOB	Mobile	\$ 0.000
03/ 04/ 2023	15:22:07	00:01:54	0458594231	MOB	Mobile	\$ 0.000
03/ 04/ 2023	18:23:36	00:00:20	0458594231	MOB	Mobile	\$ 0.000
04/ 04/ 2023	10:02:15	00:02:24	0434404335	MOB	Mobile	\$ 0.000
04/ 04/ 2023	13:26:26	00:03:37	0358983000	NAT	SHEPPARTON	\$ 0.000
04/ 04/ 2023	13:41:14	00:05:02	0354820099	NAT	BENDIGO - KYNETON	\$ 0.000
04/ 04/ 2023	13:52:38	00:00:32	0437403797	MOB	Mobile	\$ 0.000
04/ 04/ 2023	14:28:30	00:02:37	0394705851	NAT	MELBOURNE	\$ 0.000
04/ 04/ 2023	14:39:51	00:00:42	0403984647	MOB	Mobile	\$ 0.000
04/ 04/ 2023	15:05:47	00:01:55	0350329222	NAT	MILDURA	\$ 0.000
04/ 04/ 2023	15:21:51	00:06:24	0350329222	NAT	MILDURA	\$ 0.000
04/ 04/ 2023	15:52:16	00:00:36	0350322222	NAT	MILDURA	\$ 0.000
04/ 04/ 2023	15:53:49	00:01:31	0350331175	NAT	MILDURA	\$ 0.000

04/ 04/ 2023	15:59:43	00:02:56	0428580767	MOB	Mobile	\$ 0.000
04/ 04/ 2023	16:04:29	00:01:17	611800853315	Special	Australian 1800	\$ 0.000
04/ 04/ 2023	20:39:00	00:00:21	0396654332	NAT	MELBOURNE	\$ 0.000
05/ 04/ 2023	08:57:52	00:00:24	611300925744	Special	Australian 1300	\$ 0.250
05/ 04/ 2023	10:19:49	00:00:24	0437403797	MOB	Mobile	\$ 0.000
05/ 04/ 2023	14:58:17	00:04:28	0394013377	NAT	MELBOURNE	\$ 0.000
05/ 04/ 2023	15:29:06	00:00:39	0394013377	NAT	MELBOURNE	\$ 0.000
05/ 04/ 2023	23:52:47	01:33:42	0412331666	MOB	Mobile	\$ 0.000
06/ 04/ 2023	10:51:03	00:08:49	0393069338	NAT	MELBOURNE	\$ 0.000
06/ 04/ 2023	12:01:33	00:01:21	0428580767	MOB	Mobile	\$ 0.000
06/ 04/ 2023	13:01:55	00:00:04	0412331666	MOB	Mobile	\$ 0.000
06/ 04/ 2023	13:06:48	00:00:06	0413173135	MOB	Mobile	\$ 0.000
06/ 04/ 2023	14:03:24	00:05:30	0412331666	MOB	Mobile	\$ 0.000
06/ 04/ 2023	14:24:08	00:00:10	0418309068	MOB	Mobile	\$ 0.000
06/ 04/ 2023	15:36:28	00:00:06	0412331666	MOB	Mobile	\$ 0.000
06/ 04/ 2023	16:15:06	00:00:06	0412331666	MOB	Mobile	\$ 0.000
06/ 04/ 2023	16:32:43	00:26:41	0412331666	MOB	Mobile	\$ 0.000
06/ 04/ 2023	17:02:14	00:02:32	0427332610	MOB	Mobile	\$ 0.000
06/ 04/ 2023	17:30:14	00:12:21	0413173135	MOB	Mobile	\$ 0.000
06/ 04/ 2023	17:58:02	00:01:06	0427332610	MOB	Mobile	\$ 0.000
06/ 04/ 2023	18:32:51	00:05:55	0487317511	MOB	Mobile	\$ 0.000
06/ 04/ 2023	18:49:14	00:00:06	0412331666	MOB	Mobile	\$ 0.000
06/ 04/ 2023	19:40:10	00:00:50	0487317511	MOB	Mobile	\$ 0.000
06/ 04/ 2023	19:52:17	00:00:03	0408303640	MOB	Mobile	\$ 0.000
06/ 04/ 2023	19:52:59	00:07:53	0408303640	MOB	Mobile	\$ 0.000
07/ 04/ 2023	09:59:52	00:00:44	0413173135	MOB	Mobile	\$ 0.000
07/ 04/ 2023	10:16:34	00:02:22	0413173135	MOB	Mobile	\$ 0.000
07/ 04/ 2023	12:31:50	00:02:26	0358819299	NAT	SHEPPARTON	\$ 0.000
07/ 04/ 2023	13:51:29	00:10:02	0413173135	MOB	Mobile	\$ 0.000
07/ 04/ 2023	14:17:37	00:00:33	0413173135	MOB	Mobile	\$ 0.000
07/ 04/ 2023	14:18:17	00:02:34	0413173135	MOB	Mobile	\$ 0.000
07/ 04/ 2023	14:30:03	00:00:34	0291533500	NAT		\$ 0.000
07/ 04/ 2023	14:47:28	00:00:19	0455472369	MOB	Mobile	\$ 0.000
07/ 04/ 2023	14:44:35	00:04:27	0358819299	NAT	SHEPPARTON	\$ 0.000

07/ 04/ 2023	14:49:19	00:03:20	0260239299	NAT	ALBURY	\$ 0.000
07/ 04/ 2023	14:52:57	00:01:23	0260239299	NAT	ALBURY	\$ 0.000
07/ 04/ 2023	14:55:57	00:02:30	0358819299	NAT	SHEPPARTON	\$ 0.000
07/ 04/ 2023	16:19:16	00:13:48	0413173135	MOB	Mobile	\$ 0.000
07/ 04/ 2023	17:26:57	00:05:31	0413173135	MOB	Mobile	\$ 0.000
08/ 04/ 2023	09:32:14	00:00:05	0432687026	MOB	Mobile	\$ 0.000
08/ 04/ 2023	09:34:11	00:00:10	0894364444	NAT	PERTH - PINJARRA	\$ 0.000
08/ 04/ 2023	09:38:04	00:00:16	0397902211	NAT	MELBOURNE	\$ 0.000
08/ 04/ 2023	09:46:40	00:00:14	0354820099	NAT	BENDIGO - KYNETON	\$ 0.000
08/ 04/ 2023	09:47:46	00:04:11	0409384636	MOB	Mobile	\$ 0.000
08/ 04/ 2023	09:39:32	00:16:47	0386270122	NAT	MELBOURNE	\$ 0.000
08/ 04/ 2023	10:56:18	00:00:02	0354823668	NAT	BENDIGO - KYNETON	\$ 0.000
08/ 04/ 2023	10:57:00	00:00:30	0354823668	NAT	BENDIGO - KYNETON	\$ 0.000
08/ 04/ 2023	10:58:06	00:00:04	0408303640	MOB	Mobile	\$ 0.000
08/ 04/ 2023	11:43:08	00:00:25	611300989000	Special	Australian 1300	\$ 0.250
08/ 04/ 2023	11:44:50	00:00:18	0420354230	MOB	Mobile	\$ 0.000
08/ 04/ 2023	11:45:22	00:00:10	0420354230	MOB	Mobile	\$ 0.000
08/ 04/ 2023	11:45:46	00:00:09	0420354230	MOB	Mobile	\$ 0.000
08/ 04/ 2023	13:10:46	00:00:16	0435059575	MOB	Mobile	\$ 0.000
08/ 04/ 2023	13:15:14	00:00:11	0435059575	MOB	Mobile	\$ 0.000
08/ 04/ 2023	14:31:39	00:02:59	0362512310	NAT	HOBART	\$ 0.000
08/ 04/ 2023	14:39:51	00:04:43	0362512310	NAT	HOBART	\$ 0.000
08/ 04/ 2023	15:08:03	00:03:14	0362512310	NAT	HOBART	\$ 0.000
08/ 04/ 2023	15:19:30	00:00:58	0411669642	MOB	Mobile	\$ 0.000
08/ 04/ 2023	16:18:53	00:00:32	0407965149	MOB	Mobile	\$ 0.000
08/ 04/ 2023	20:42:55	00:00:13	0412331666	MOB	Mobile	\$ 0.000
08/ 04/ 2023	20:43:46	01:42:14	0412331666	MOB	Mobile	\$ 0.000
09/ 04/ 2023	12:47:01	00:01:33	0358819299	NAT	SHEPPARTON	\$ 0.000
09/ 04/ 2023	12:42:42	00:05:49	0411167279	MOB	Mobile	\$ 0.000
09/ 04/ 2023	12:49:31	00:01:10	0411167279	MOB	Mobile	\$ 0.000
09/ 04/ 2023	13:45:54	00:00:47	0358819299	NAT	SHEPPARTON	\$ 0.000
09/ 04/ 2023	16:00:39	00:00:25	0400708607	MOB	Mobile	\$ 0.000
09/ 04/ 2023	16:18:34	00:00:11	0393142725	NAT	MELBOURNE	\$ 0.000

09/ 04/ 2023	16:19:16	00:08:56	0423422736	MOB	Mobile	\$ 0.000
09/ 04/ 2023	18:29:52	00:03:32	0358819299	NAT	SHEPPARTON	\$ 0.000
09/ 04/ 2023	20:35:24	00:02:40	0411534754	MOB	Mobile	\$ 0.000
10/ 04/ 2023	15:02:13	00:00:43	0411889971	MOB	Mobile	\$ 0.000
11/ 04/ 2023	09:25:40	00:28:23	0397902211	NAT	MELBOURNE	\$ 0.000
11/ 04/ 2023	10:30:46	00:00:48	0350329076	NAT	MILDURA	\$ 0.000
11/ 04/ 2023	11:36:04	00:00:32	0401426274	MOB	Mobile	\$ 0.000
11/ 04/ 2023	12:06:51	00:00:53	0425772187	MOB	Mobile	\$ 0.000
11/ 04/ 2023	12:22:10	00:01:04	0397902211	NAT	MELBOURNE	\$ 0.000
11/ 04/ 2023	12:24:49	00:19:07	0397902211	NAT	MELBOURNE	\$ 0.000
11/ 04/ 2023	12:47:02	00:01:04	0397902211	NAT	MELBOURNE	\$ 0.000
11/ 04/ 2023	13:07:59	00:01:13	0439334197	MOB	Mobile	\$ 0.000
11/ 04/ 2023	23:19:55	00:42:08	0412331666	MOB	Mobile	\$ 0.000
13/ 04/ 2023	06:17:40	00:01:31	0400708607	MOB	Mobile	\$ 0.000
13/ 04/ 2023	06:20:01	00:01:21	0400708607	MOB	Mobile	\$ 0.000
13/ 04/ 2023	06:21:57	00:05:25	0400708607	MOB	Mobile	\$ 0.000
13/ 04/ 2023	12:58:57	00:00:35	0407501198	MOB	Mobile	\$ 0.000
13/ 04/ 2023	13:00:51	00:01:12	0417336619	MOB	Mobile	\$ 0.000
13/ 04/ 2023	16:06:50	00:00:18	0409859106	MOB	Mobile	\$ 0.000
13/ 04/ 2023	16:10:57	00:10:51	0409859106	MOB	Mobile	\$ 0.000
13/ 04/ 2023	17:50:40	00:01:17	0417326520	MOB	Mobile	\$ 0.000
14/ 04/ 2023	19:19:55	00:00:02	0400708607	MOB	Mobile	\$ 0.000
14/ 04/ 2023	19:56:55	00:00:09	0400708607	MOB	Mobile	\$ 0.000

**Total Duration: 11:52:21**  
**Total Charge: \$ 0.75**

## Call Categories

**MOB**- Fixed to Mobile

**NAT** - National Untimed

**GLB** - Global Untimed

**INT** - International

## Incoming Usage Details

**Subscription:** 928043  
**Plan:** Aussie Hero  
**Phone Number:** 09586194

**Locale**



Date	Time	Duration	Number	Category	Destination	Amount
30/ 03/ 2023	15:00:09	00:03:00	61390051024	NAT		\$ 0.000
08/ 04/ 2023	19:45:15	00:02:04	61390051024	NAT		\$ 0.000
10/ 04/ 2023	07:48:46	00:01:57	61390051024	NAT		\$ 0.000
					<b>Total Duration:</b>	<b>00:07:01</b>
					<b>Total Charge:</b>	<b>\$ 0.00</b>

## Call Categories

**MOB**- Fixed to Mobile

**NAT** - National Untimed

**GLB** - Global Untimed

**INT** - International

## Contact us

The customer data you provide to us is a critical source of information. You must provide us your most up-to-date service address and contact details, to ensure that emergency services have your current location and number if an emergency call is placed from Vonex service. If your details have changed, you must notify us via your MyAccount Portal, or by calling our support team. If you fail to do so, we may call you to update your details.

If you have any questions, please don't hesitate to contact our residential enquiries team on **1300 731 048** during the following times:

- Monday - Friday: 8am - 8pm
- Saturday - Sunday: 8am - 6pm
- Public holiday: Closed

Alternatively:

- [Click here to submit an online support request](#)
- For payment difficulties please see our [financial hardship policy](#).



## MYNETFONE TRANSFER OF SERVICES

Vonex Limited (ACN 063 074 635) has acquired MyNetFone Business and Residential. As a result of this sale, your services have been transferred from MyNetFone to Vonex.

There will be no effect on your existing services or service configuration. You will continue to be charged at the same rate and your contract will continue with Vonex. Going forward all communications will be branded Vonex, including this invoice.

Our priority is to ensure that your experience is not impacted by this transitional period; ideally, you will notice only positive improvements.

If you have any questions about the transfer of your services, please don't hesitate to call 1300 733 995 between Mon-Fri: 8:00am to 6:00pm AEST.

→ [vonex.com.au](https://vonex.com.au)



**Please note:** Register your credit card and/or make a payment on your account as soon as possible, as you will not be able to make any calls or browse the internet if your account balance falls below your credit limit.

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**Kind Regards,  
The Team at Vonex**



**This e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this email. For assistance please email [residential@vonex.com.au](mailto:residential@vonex.com.au) or call 1300 731 048.**



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